



case study

Reeling in Cost Savings: We Continue to Ensure Hygienic Best Practice with Rapid Hose Reel Replacement

**Brammer
Buck &
Hickman**

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Reduce
Health &
Safety Risks



Six Step
Inspection



Insite in
action



Brammer Buck & Hickman, the UK's leading distributor of industrial maintenance, repair and overhaul (MRO) products and services, is working alongside a leading coffee company to achieve and uphold best health and safety hygienic practice.

Adding Value

Beginning in July 2018, the partnership between Brammer Buck & Hickman and the customer formed when an exclusive Brammer Buck & Hickman Insite™ was installed at the customer's Oxfordshire site.

Primarily, a Brammer Buck & Hickman Insite™ focuses on helping to achieve cost savings by consolidating vendors and pro-actively delivering opportunities to reduce the total costs associated with industrial supplies.

Working full-time or part-time as part of the customer's day-to-day team, the Insite™ service also offers help with

product identification and ordering technical advice, supplier management and parts standardisation, plus improvement projects.

Through the Insite™ service implemented at the site, it had been noted that the customer had been having various issues regarding several onsite coxreels and hoses. Due to the nature of the customer's business and alongside various health and safety standards to uphold, the Insite™ had to quickly identify several of the many hose reels and coxreels which needed to be urgently replaced.

Due to the vast size of the site, the first challenge was to locate all the defective hose reels and begin the update process.

Creating Solutions

After the location of all faulty equipment, the Insite™ was able to suggest a full onsite Hose Reel Inspection.

Brammer Buck & Hickman's Hose Reel inspections include six steps.

Firstly, an initial inspection will take place to assess physical damage and water leaks. The Insite™ will also check the reel and floor for drips or puddles.

Next, the roller guide condition will be observed to make sure p-clips are in

place. The hose should lay in a radius from the swivel joint to the drum slot and should not be tight against the slot.

Then, a general inspection will take place to monitor the hose condition for wear and leaks.

After this, the water gun and fittings will be tested for leaks and, where needed, a hose stopper will be fitted.

This will then be followed by a latch inspection. To do this, staff will extend the hose and listen for the latch clicking and locking. If the latch does not operate, they check for broken or missing latch springs on the frame side of the reel.

Finally, the last step is to check the spring tension pulls the hose stopper against the roller guide.

During the inspection, several issues were reported. Some of these included a split hose, a missing P-Clip causing the hose to cut on the drum slot and small-bore inlet hose restricting flow, badly worn rollers which can cut the hose and jam, a reel with the inlet on the wrong side, as well as issues with the width of the hose drum effecting hose layering.

Providing Savings

Now, acting upon Brammer Buck & Hickman's advice, all coxreels



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and hoses are stored correctly and are kept out of the way when not in use. This small change has already begun to reduce trip hazards considerably whilst the correct storing of the coxreels and hoses have also allowed the customer to clean processing areas effectively.

Since the detection and resolution of the issue, the customer has seen a considerable improvement in health and safety standards.



The Insite™ Manager commented,



Overall, this is just one example of where a small change can make a big difference. By simply ensuring that all coxreels and hoses are put away once finished with, the customer was able to reduce health and safety risks and ensure best practice on site. After making this change, we can now proudly report that the customers' factory is running more efficiently with no hose related health & safety issues.



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